



# Vision Benefit Information and Resources

Finding a provider and scheduling an appointment is

## AS EASY AS...

At Blue Cross and Blue Shield of Illinois, we've made it easier than ever to access your vision benefit information and schedule your annual eye exam. Everything you need is available through our member portal.

- 1. Register and log in to the member portal at [eyemedvisioncare.com/bcbsilvis](http://eyemedvisioncare.com/bcbsilvis).**
- 2. Review your vision benefit information.<sup>1</sup>**  
Our member portal gives you access to benefit details, claims, provider locations and more. And since many providers offer extended evening and weekend hours, you can get care when it works for you.
- 3. Find a provider near you:**  
Log in to [eyemedvisioncare.com/bcbsilvis](http://eyemedvisioncare.com/bcbsilvis), and then select "Click here to find a provider." Enter your zip code to be connected with eye health experts near you.

Still have questions?

Feel free to contact our award-winning<sup>2</sup> Customer Care Center at 855-362-5539. You can also learn more by visiting [eyemedvisioncare.com/bcbsilvis](http://eyemedvisioncare.com/bcbsilvis).

All in-network providers can look up eligible members in the EyeMed system with a name and date of birth to verify benefits. ID cards are not required for eligible members to use their vision benefits.



### Blue Cross and Blue Shield of Illinois Vision Care ID Cards

- You will receive a one-time welcome packet, containing two ID cards and a member brochure.
- You do not need ID cards to receive services.
- Mailed ID cards will only have the employee's name listed (but any covered family member may use the card).
- Additional ID cards can be downloaded or printed by registering at [eyemedvisioncare.com/bcbsilvis](http://eyemedvisioncare.com/bcbsilvis) or by using the EyeMed App.



<sup>1</sup>Actual benefits and frequencies vary by plan.

<sup>2</sup>Purdue University Benchmark Portal independent assessment of call centers nationwide.

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